



# Important information for our Quotient and Attemo customers

Thank you for being one of our valued customers. Pearson Clinical Assessment is proud to develop leading assessment tools that help skilled and compassionate professionals improve lives.

We are constantly assessing our portfolio of offerings to ensure that we are providing an optimal blend of solutions to our customers. This continuous assessment of our portfolio results in both additions to our offerings as well as occasional discontinuations. As part of a recent review, we have decided to stop selling Quotient®, effective December 31, 2019, and Attemo™ effective June 30, 2019.

While we will be discontinuing the specific Quotient and Attemo offerings from our portfolio, we remain committed to supporting the assessment of ADHD symptoms through our many other instruments, including the BASC-3 and the recently published Brown Executive Function/Attention Scales, which we continue to provide.

## **What does this news mean for me?**

You can continue using Quotient® until 12/31/2019, and Attemo™ until 6/30/2019.

## **Do I need to return my equipment?**

If you are a Quotient customer, and are using hardware provided by Pearson as part of your subscription, you must return that hardware (machine only) to us after your subscription ends. We will send you prepaid packaging to return the hardware to us when your license expires.

If you purchased your own hardware, *you must remove all Quotient software and data, [learn more](#).*

*Attemo customers do not need to return equipment.*

## **What do I do with existing usages?**

We encourage you to utilize any usages before your subscription ends.

## **How can I access my old reports?**

You should generate all reports that you foresee needing prior to the product discontinuation.

## **How does this affect the other products I purchase from Pearson?**

This has no impact on any other purchases.

## **Who do I contact with questions?**

For questions about Quotient, Attemo, the end of your license agreement, or the return of hardware, please email [quotient\\_attemo\\_support@pearson.com](mailto:quotient_attemo_support@pearson.com).

## **How do I access my old data?**

You should run all of the reports you anticipate needing prior to the Quotient/Attemo product discontinuation.

## **What do I do with the system that I paid for?**

If you purchased your own hardware, you may repurpose it after removing the Quotient/Attemo software and data, [learn more](#).

If you received your hardware from Pearson as part of your subscription, we will provide prepaid shipping materials to return it to us.



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### How do I remove the Quotient/Attemo software and data from my machine?

- Remove the Attemo software by deleting the application on your iPad. Any personally identifiable information (PII) will be deleted with the removal of the application itself.
- Remove the Quotient application (and any test file with PII that may be stored on your hardware) by following the instructions [here](#).